

# Where to go for care in North York

**If you have a family doctor or nurse practitioner, contact them first as many provide after-hours care for their patients.**

## Health811 and 211 Ontario

Available 24 hours a day and 7 days a week

**Health 811** is a free and confidential telephone service.

- Get health advice or general health information from a registered nurse.
- Call: **811** / TTY: **1-866-797-0007**



**211 Ontario** can connect you to social services, programs and community supports.

- Available in 150+ languages
- Call: **211** / TTY: **855-405-7446**

## Find a Primary Care Provider (family doctor or nurse practitioner)



Health Care Connect refers people who live in Ontario who don't have a family doctor or nurse practitioner to one who may be accepting new patients.

Call **1-800-445-1822** or register through the QR code on the left.  
[www.ontario.ca/healthcareconnect](http://www.ontario.ca/healthcareconnect)

**If you don't have a Primary Care Provider or can't access one, visit a walk-in clinic or virtual urgent care clinic**

### North York Family Physician's After Hours Clinic (walk-in)

**Location:** Bayview Village Shopping Centre  
2901 Bayview Avenue (ground floor of Loblaws)  
**Call: 416-491-6338**

For a list of other North York walk-in clinics, scan the QR code on the right.



### Toronto's Virtual Emergency Department

Offers online urgent care services from emergency doctors and nurse practitioners. **Same-day appointments, 7 days a week for adults (18+). Open 1 p.m. to 9 p.m**



Scan the QR code on the left to book an appointment.

## North York Support Services Seniors Hotline

For information on health and community care services for seniors (age 65+), call: **416-447-5200**

## Do you need help finding health and social services closer to home?



The Toronto Health and Social Services Directory is an easy-to-use website with listings for 8,000+ health, social and community services in Toronto, including North York.



Scan the QR code to search by location, keyword or topic or visit: [torontoservicedirectory.ca](http://torontoservicedirectory.ca).

## For children (up to age 18) - NOT for vaccines or routine check ups



- **Children's After-Hours Clinic**

1100 Sheppard Ave. East.

Call: 416-250-5000

- **kidEcare Urgent Care Clinic**

25 Industrial St.

Call: 416-860-6696

- **SickKids Virtual Urgent Care**

Includes a symptom checker to direct you to the right care you need.

Hours: 10 a.m. to 8:30 p.m.

Scan QR code below to access the virtual urgent care clinic.



## Hospital Emergency Department



If you are seriously ill or injured, or have a life-threatening condition, go to North York General Hospital's Charlotte & Lewis Steinberg Emergency (4001 Leslie St.) or the emergency department of your nearest hospital.

Scan the QR code on the left for details on when to come to an emergency department.